### BIG NEWS OF THE MONTH

January 5, 2023 ISSUES 29

## FDI NEWSLETTER

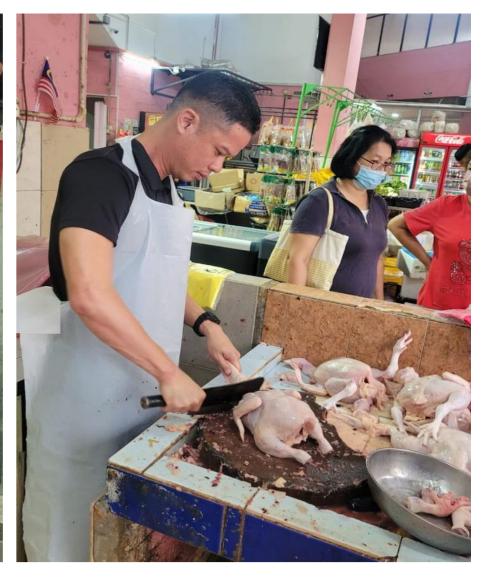
FRESH CHICKEN
DISTRIBUTION
COMING SOON











## FRESH CHICKEN DISTRIBUTION

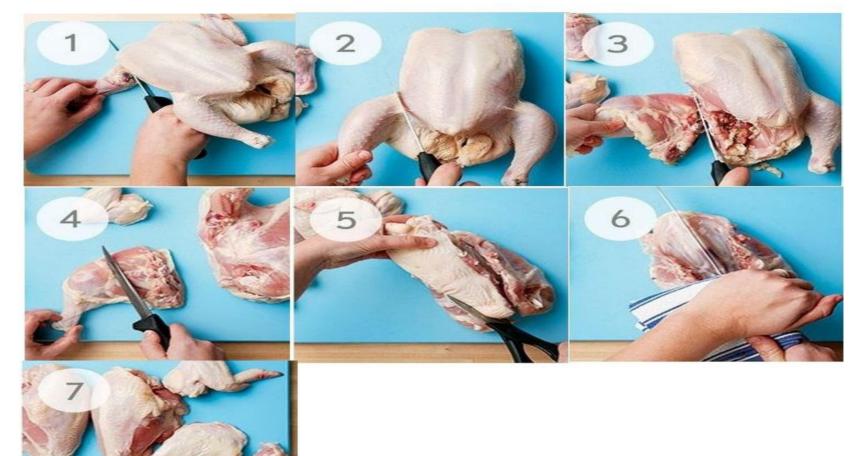
BIG Frozen will be having our own fresh chicken distribution soon! This department will be led by our **BIG Frozen Assistant Manager, Aaron Tong Kean Beng**, who is currently going through a **21-day** training program.

The training program will include processes from A to Z, from setting up equipment for a stall to butchering and cleaning a whole chicken. We expect operations to commence on the **7th of January 2023**.

We plan to expand 15 BIG Frozen outlets within 3 years, and with our own chicken distribution at every outlet, this will increase our group sales by

RM15mil per year.







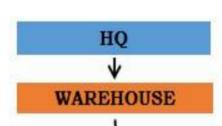


# SUCCESSFULLY INTEGRATED OUR FOREIGN WORKERS!!!

Thanks to our **2-week** intensive training program, our first batch of workers who came in on the **29th** of **November 2022** have been integrated successfully into our daily operations.

Our Warehouse Manager, Mr Yeoh Kar Hooi, oversaw the new foreign workers integration program.

WAREHOUSE FLOW CHART



#### Receiving Stock :

- Checking D/O from supplier to ensure receive the correct stock.
- Snap photo of the D/O and share in the 'Warehouse' group chat. HQ will double confirm the stock it is the correct stock.
- Ramdonly select 1 carton of the stock, unpack and checking the condition as per below:
  - i. Colour
  - ii. Smell
  - iii. Quantity
  - iv. Weight
- 4. Unload the stock if found everthing is in order

#### Shipping Stock:

#### 1.Cutting Service

- Upon customer request, we also provide cutting service for the stockas per below:
- i. Cutting into Cube / Slice (Aplicable for all type of meat & offal)
- ii. Cutting into portion (Aplicable for Lamb/Mutton Carcase)

#### 2. Checking Stock

-Checking stock (brand, description, weight in packaging / carton, quantity and etc) to ensure it is tally with the P/O before upload to Transport Lorry.

#### 3. Uploading to Delivery Lorry

- Ensure stock is upload to the correct lorry as per arrange by Logistic Manager.
- -Stock to be upload based on the sequent of shipping.
- -After uploading all stocks to the transport lorry, pass the P/O to warehouse admin to issue the invoice & D/O.

#### 4.Post Delivery

-Admin to key in transfer stock of SSO outlets.

#### Admin :

- 1. Issue invoice
- 2. Issue D/O
- 3. Key in stock balance
- 4. Key in new stock



# A WORD FROM BIG FROZEN ASSISTANT MANAGER - AARON TONG

The fresh chicken distribution department is a very interesting job for me, we often take for granted the processes behind this scene while purchasing chickens from the butcher. It was not until I completed the 21-day training program that I understand the hard work behind every piece of chicken.



The mentor is very friendly and all our staffs are committed to learn, which made the training program a fruitful session,

Lastly, i would like to thank FDI's management for giving me this opportunity and responsibility.



# A WORD FROM WAREHOUSE MANAGER YEOH KAR HOOI ON OUR CHALLENGES & SOLUTIONS

Fresh foreign workers are like blank pieces of paper, some do not even have any working experience. On top of that, many have language barriers as they come from Myanmar or Bangladesh.

The key to a good training program is to make sure we convey their tasks to them in the simplest possible way, and the best way to show them the method is hands on, on the job.

So far, the training program that I designed is relatively simple and easy to understand, plus we will demonstrate the task so they can understand better, I am proud to say that all of the foreign workers have mastered the basic skill set.





We would like to thank all our business partners and investors for your continuous support throughout the years.

As a token of appreciation, we have prepared some CNY gifts!

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## HAPPY CHINESE NEW YEAR

